



Inside Wire Maintenance

Inside wire maintenance is intended to cover normal wear of properly installed telephone wiring and telephone jacks located inside the customer premise on a per line (telephone number) basis

Items that will be **covered** other than normal wear include:

- Damage caused by a pet or rodent if not a recurring problem
- Lightning Damage
- Water damage if not recurring

Items specifically **not covered** by inside wire maintenance include but are not limited to:

- Intentional destruction of jacks or wiring
- Damaged wiring or jacks due to remodeling
- Moving wiring or jacks
- Improperly installed jacks or wiring
- Wiring not manufactured for use as telephone wire
- CCTv Wiring or jacks

Additional buildings are covered only if primary building is covered and an additional wire maintenance fee is paid for each building. Customers that subscribe to multiple telephone lines must subscribe to wire maintenance on each line. All jacks and wiring to be covered under the plan must initially be working properly to qualify for the plan. New subscribers to this plan that do not immediately subscribe to the plan after Cascade Communications Company installs the service must wait 30 days from the date they requested the plan for coverage to begin. Cascade Communications Company's liability under the plan is limited to repair or replacement of covered telephone wiring and jacks. Damage to any other items for any reason is not the responsibility of Cascade Communications Company

The current fee for this service is \$3.00 per month per line per building.

_____ YES, I want the Cascade Communications Company to maintain the inside wire portion of my telephone service.

_____ NO, I do not want the monthly service agreement. I will be responsible for the maintenance of my inside wire.

Printed Name

Business Name (if applicable)

Signature

Date